Date: 21st March 2024 at 15.00 hours.



Location: Online

**Application**: Microsoft Teams

Facilitator: Margaret Strachan (Chief Operating Officer) (MS)

**Documents**: All documents to support the meeting available via the link:

https://castlecommunitybank.co.uk/agm-2024/

Attendees: See Appendix 1
Proxy Votes: See Appendix 2

Board Attendees	Position	Attendance Y/N
Stephen Pearson (Chair) – (WSP)	Chair	Yes
Adrian Sargent – (AS)	Chief Executive Officer	No
Douglas Reid – (DR)	MLRO	No
Mary Jane Brouwers - (MJB)	Treasurer	Yes
Kevin Mountford – (KM)	Non-Executive Director	Yes
Suzanne Gush – (SG)	CCB Finance Officer	Yes

#### 1. Opening Remarks

a. **MS** opened the meeting at 15.00 hours and welcomed all attendees.

#### 2. Ascertain Quorum

a. There were 29 members in attendance at the meeting, therefore the meeting was confirmed to be quorate.

#### 3. Any Other Competent Business (AOCB)

a. No additions to the AOCB section of the agenda were proposed.

#### 4. Directors' Presentation

This was delivered jointly by **WSP** & **MJB**. **WSP** welcomed everyone to his 2<sup>nd</sup> AGM as Chair and thanked everyone for joining and provided his update on this trading year and the future of the business. Key points to note are:

- i. Exceptional year of growth. It would be fair to say that we believe we are now one of the largest credit unions in the UK.
- ii. We have grown to a scale that means we can be sustainable and being sustainable means that we can do the right thing for Members and those in our community we choose to support. We have provided support for local debt advisory services such as Mustard Seed, Citizen's Advice and food banks for over three years
- iii. Finally, I'd just like to take a moment to thank each and everyone from the Executive Team to all our colleagues in the business who help us to provide savings products to our Members which enables Castle Community Bank to provide loans to some of our members.

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**MJB** delivered her views on Castle Community Bank's performance over this trading year. Key points to note are:

- iv. **MJB** wished to express appreciation to our Auditors Sharles Audit Ltd for their support during a period of considerable growth in the business.
- v. Total Assets grown now to over £280m
- vi. Membership has increased to 46,600 a considerable growth in members over the year to  $30^{th}$  Sep 2023
- vii. Our Loan book has increased to £216m, funded by Deposits of £247m
- viii. Our business growth has helped deliver a Surplus of £222k which will enable us to meet our Social Impact objectives and also pay a Dividend to our Dividend Share Accountholders
- ix. A healthy Capital Ratio at 11% and Liquidity Ratio at 20% ensured we comfortably meet our regulatory requirements.

#### 5. Motion 1 - Approval of the minutes for the meeting held 24<sup>th</sup> January 2023

	Members	Proxy	Total
Number of Votes	29	12	41

All agreed to approve.

#### 6. Motion 2 - Approval of the Annual Audited Accounts 30<sup>th</sup> September 2023

Robert Pollock from Sharles Audit Ltd advised via a Teams Message that "I can confirm that I issued a clean audit report on 8 February 2024 and I have no matters that I require to bring to the attention of the members at AGM". **MS** asked that the Members approve the Annual Audited Accounts to 30<sup>th</sup> September 2023.

	Members	Proxy	Total
Number of Votes	29	12	41

All agreed to approve.

#### 7. Motion 3 - Re appointment of Sharles Audit Ltd as External Auditors

	Members	Proxy	Total
Number of Votes	29	12	41

**All** agreed to approve.

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#### 8. Motion 4 – Approval of the Revised Rule Book

a. Attendees at the meeting were requested to vote by MS to approve the changes to the Rule Book detailed in the paper on our website. These changes are currently being reviewed by the regulator. Whilst some of the proposed changes may not happen, we are seeking approval from the Members at the same time as the regulatory review. The result of the vote was:

	Members	Proxy	Total
Number of Votes	29	12	41

Approval carried.

#### 9. Motion 5 - Dividend Distribution

a. MS proposed that, given the surplus for 2023, the business approve payment of an increased dividend to Members holding Dividend Share Accounts which are non-interest bearing. MS proposed that Members holding > £100 as of 30<sup>th</sup> Sep 2023 be paid a 3.25% Dividend based on their account balance as at 30<sup>th</sup> Sep 2023.

	Members	Proxy	Total
Number of Votes	29	12	41

All agreed to approve.

#### 10. Motion 6 - Re-election of Adrian Sargent (CEO) as Executive Director

a. Our Directors are appointed for a 3-year period and attendees at the meeting were requested to vote by **MS** to approve the reappointment of Adrian Sargent as Director with the role as Chief Executive Officer, the result of the vote was:

	Members	Proxy	Total
Number of Votes	29	12	41

All agreed to approve.

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#### 11. Motion 7 - Re-election of Douglas Reid as Non Executive Director with specific responsibility as MLRO

a. Attendees at the meeting were requested to vote by MS to approve the reappointment of Douglas Reid as Non-executive Director with the role as Money Laundering Reporting Officer, the result of the vote was:

	Members	Proxy	Total
Number of Votes	29	12	41

**All** agreed to approve.

### 12. Motion 8 - Re-election of Mary Jane Brouwers as Non-Executive Director with specific responsibility as Company Secretary & Treasurer

a. Attendees at the meeting were requested to vote by MS to approve the reappointment of Mary Jane Brouwers as Non-executive Director with the role as Treasurer & Secretary, the result of the vote was:

	Members	Proxy	Total
Number of Votes	29	12	41

All agreed to approve.

#### 13. Motion 9 - Appointment of Director

a. Attendees at the meeting were requested to vote by **MS** to approve the appointment of Suzanne Gush (CFO) as Executive Director. The result of the vote was:

	Members	Proxy	Total
Number of Votes	29	12	41

**All** agreed to approve.

#### 14. AOCB

a. No points were raised.

#### 15. Meeting Closure

**a. MS** thanked everyone for their attendance, particularly our Members as without you we would not exist, and closed the meeting at 15.24 hours

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### Appendix 1 - Meeting Attendees

Denise Hall

Margaret Strachan

Robbie Denoon

Rob Carmichael

Muhammed Gill

Paul Drury

Lynsey Winton

Angela Barn

Karen Scott

Alex Binnie

Stephen Pearson

**Kevin Mountford** 

Elizabeth Paterson

Mary Jane Brouwers

Mandy Sutherland

Colin Millar

Suzanne Gush

Alice Gordon

Arthur Mathieson

Colin Thoma

Emma Smyth

James Britton

Jennifer Hall

Joanna Francis

John Cant

Lamin Tamba

Marcia Anglin

Nonka Marina

William Carpenter

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### Appendix 2 – Proxy Votes

No	Member Name	Motions 1 – 9
1	Judith Main	Yes
2	Tahir Choudhry	Yes
3	Gustav Delius	Yes
4	Elizabeth McVay MBE	Yes
5	Marjorie Ebbs	Yes
6	Charles McMaster	Yes
7	James Thom	Yes
8	James Thom (Jnr)	Yes
9	Antony Little	Yes
10	Aloona Sukhjinder	Yes
11	Marion Hosie	Yes
12	John Grierson	Yes
	Total Votes	12
	Total Yes	12
	Total No	0